						Appendix A1
Month: March 2012	Year to date					
Director	Budget	Actual before reserve transfers	Transfer to Reserves	Transfer from Reserves	Actual after reserve transfers	Variance
	£000	£000	£000	£000	£000	£000
Social Care Health and Housing	55,701	51,739	1,634	513	53,886	-1,814
Children's Services	35,623	32,043	2,670	-411	34,302	-1,320
Sustainable Communities	50,669	49,803	0	-26	49,777	-893
Corporate Services	26,458	26,765	2,051	-969	27,847	1,389
Contingency and Reserves	792	-1,355	4,750	-230	3,165	2,373
Corporate Costs	12,006	11,779	0	0	11,779	-227
Total	181,249	170,775	11,105	-1,123	180,757	-492

Month: March 2012	Annulation to Data					Appendix A2				
			Cumulativ	ve to Date			 			
Director	Budget	Outturn	Proposed transfer to Earmarked reserves	Trfs from Earmarked Reserves	Outturn after transfers to/from reserves	Variance	Forecast % of Budget	RAG	Report Para Reference	
	£000	£000	£000	£000	£000	£000				
CHIEF EXECUTIVE										
Chief Executive	293	295	0	0	295	2	1%	amber		
Director of Customer and Shared Services	374	250	0	-79	171	-202	-54%	amber		
AD Strategy and Performance	148	142	0	-74	68	-80	-54%	amber		
Partnership and Community Insight	0	0	0	0	0	0	0%	green		
Director of Corporate Resources	-293	-295	0	0	-295	-2	1%	amber		
TOTAL- CHIEF EXECUTIVE	521	392	0	-153	239	-282	-54%	amber	5	
ACE PEOPLE AND ORGANISATION										
ACE People	0	200	150	0	350	350	0%	red		
Sub Total ACE People	0	200	150	0	350	350	0%	red	6	
Communications										
Chief Communications Officer	122	106	0	0	106	-15	-13%	amber		
News Central Magazine	40	42	0	0	42	2	5%	amber		
Internal Communications	179	178	0	-10	168	-11	-6%	green		
External Communications	229	220	0	-3	217	-12	-5%	green		
Consultation	212	159	0	0	159	-53	-25%	amber		
Sub Total Communications	782	706	0	-13	693	-89	-11%	amber	7	
Customer Services						 				
Customer Services	2,055	1,881	0	-16	1,865	-190	-9%	green		
Sub Total Customer Services	2,055	1,881	0	-16	1,865	-190	-9%	green	8	

Month: March 2012							A	ppendix A2	2
			Cumulati	ve to Date					
Director	Budget	Outturn	Proposed transfer to Earmarked reserves	Trfs from Earmarked Reserves	Outturn after transfers to/from reserves	Variance	Forecast % of Budget	RAG	Report Para Reference
	£000	£000	£000	£000	£000	£000			
Policy and Strategy									
Corporate Policy	537	508	0	-31	477	-59	-11%	amber	
Sub Total Policy and Strategy	537	508	0	-31	477	-59	-11%	amber	9
Customer and Community Insight									
Community Insight and Risk	139	105	0	0	105	-34	-24%	amber	
Sub Total Customer and Community Insight	139	105	0	0	105	-34	-24%	amber	10
People									
HR Strategy	2,343	2,385	0	-17	2,369	26	1%	amber	
HR Operations	-430	-295	0	-50	-345	85	-20%	amber	
Recruitment & Development	171	140	0	0	140	-31	-18%	amber	
Sub Total People	2,084	2,230	0	-67	2,164	80	4%	amber	11
Legal and Democratic Services									
Legal Services	1,191	1,463	0	0	1,463	272	23%	red	
Democratic Services	470	187	0	-188	-2	-472	-100%	amber	
Members' Costs	1,330	1,257	0	0	1,257	-74	-6%	green	
Committee Services	356	230	0	0	230	-126	-35%	amber	
Registration and Coroner Service	347	321	0	-8	313	-33	-10%	green	
Sub Total Legal and Democratic Services	3,693	3,457	0	-196	3,260	-433	-12%	amber	12
TOTAL- ACE PEOPLE & ORG	9,289	9,087	150	-323	8,914	-375	-4%	green	

Month: March 2012							A	ppendix A2	
			Cumulativ	ve to Date					
Director	Budget	Outturn	Proposed transfer to Earmarked reserves	Trfs from Earmarked Reserves	Outturn after transfers to/from reserves	Variance	Forecast % of Budget	RAG	Report Para Reference
	£000	£000	£000	£000	£000	£000			
ACE RESOURCES									
ACE Resources	0	117	0	0	117	117	0%	red	
Sub Total ACE Resources	0	117	0	0	117	117	0%	red	13
Programme and Performance									
Programme and Performance Operations	543	504	0	-28	477	-66	-12%	amber	
Programme and Performance Non- Operational	457	224	289	-69	444	-14	-3%	green	
Sub Total of Programme and Performance	1,000	729	289	-97	920	-79	-8%	green	14
E Procurement & Payments									
E Procurement & Payments	415	410	0	-56	355	-61	-15%	amber	
Sub Total E Procurement & Payments	415	410	0	-56	355	-61	-15%	amber	15
Finance									
Revenues & Benefits	1,002	1,514	0	-54	1,460	458	46%	red	
Chief Finance Officer	63	82	0	-2	80	17	27%	red	
Financial Strategy	1,200	1,700	1,162	-36	2,825	1,625	135%	red	
Financial Management	1,133	1,223	0	-72	1,151	18	2%	amber	
Audit	851	764	0	0	764	-87	-10%	amber	
Sub Total Finance	4,249	5,283	1,162	-165	6,280	2,031	48%	red	16

Month: March 2012							A	ppendix A2	2
			Cumulati	ve to Date		-			
Director	Budget	Outturn	Proposed transfer to Earmarked reserves	Trfs from Earmarked Reserves	Outturn after transfers to/from reserves	Variance	Forecast % of Budget	RAG	Report Para Reference
	£000	£000	£000	£000	£000	£000			
ICT									
ICT Operations	3,226	2,879	450	0	3,329	103	3%	amber	
Chief IT Officer	133	184	0	-48	136	3	2%	amber	
ICT Strategy & Assurance	3,286	3,056	0	0	3,056	-230	-7%	green	
Sub Total ICT	6,646	6,120	450	-48	6,522	-125	-2%	green	17
Assets									
Assets	156	165	0	-16	149	-7	-4%	green	
Chief Assets Officer	27	3	0	0	3	-24	-89%	amber	
Facilities and Maintenance	4,154	4,457	0	-111	4,346	192	5%	amber	
Sub Total Assets	4,337	4,626	0	-127	4,499	161	4%	amber	18
TOTAL- ACE RESOURCES	16,648	17,284	1,900	-492	18,692	2,044	12%	red	
	·								
Corporate Costs									<u> </u>
Debt Management	10,617	9,963	0	0	9,963	-654	-6%	green	
Premature Retirement Costs	2,954	2,694	0	0	2,694	-260	-9%	green	
Corporate HRA Recharges	-104	-104	0	0	-104	0	0%	green	
Cross Cutting Efficiencies	-1,461	-774	0	0	-774	687	-47%	amber	
Sub Total Corporate Costs	12,006	11,779	0	0	11,779	-227	-2%	green	19

Month: March 2012							А	ppendix A2	2
			Cumulativ	ve to Date					
Director	Budget	Outturn	Proposed transfer to Earmarked reserves	Forecast % of Budget	RAG	Report Para Reference			
	£000	£000	£000	£000	£000	£000			
Contingency & Reserves *									
Contingency	792	-1,355	4,750	-230	3,165	2,373	299%	red	
Sub Total Contingency & Reserves	792	-1,355	4,750	-230	3,165	2,373	299%	red	20
Total	39,257	37,188	6,800	-1,198	42,790	3,533	9%	amber	

Key:

Forecast variance favourable up to 10% Forecast variance favourable greater than 10% Forecast variance adverse up to 10% Forecast variance adverse greater than 10%



Contingency and reserves*	Budget	Outturn	Reserves	Balance
New Homes Bonus	-1,803	-1,121		682
Contribution to General Fund	1,400	0	1,400	0
Contribution to Redundancy reserve	750	0	750	0
Inflation contingency	145	402		257
General contingency	0	655	2,600	3,255
Adult Community Learning Grant	0	-1,291		-1,291
Release of JTU reserve	0	0	-230	-230
SEPT transfer from ASC	300	0		-300
_	792	-1,355	4,520	2,373

Movement between Mar outturn variance and Feb forecast variance

Director	Variance Mar	Variance Feb	Change in Variance	COMMENTARY- variances over £20k
	£000	£000	£000	
Chief Executive	2	4	-2	
Director of Customer and Shared Services	-202	-204	2	
AD Strategy and Performance	-80	-82	2	
Partnership and Community Insight	0	0	0	
Director of Corporate Resources	-2	0	-2	
Sub Total Chief Executive	-282	-282	1	
	-202	-202	-1	
ACE People and Organisation				
				Unforecast costs relating to SAP Optimisation consultancy which fall
ACE People & Org	350	327	22	outside scope of the capital scheme.
Chief Communications Officer	-15	-9	-6	
News Central Magazine		3	-1	
Internal Communications External Communications		-12	1	
External Communications Consultation	-12 -53	-9 -48	-3	
			-4	
Sub Total Communications	-89	-75	-14	
Customer Services	-190	-230	41	£88k Pressure due to CRM aborted capital costs, -£10k due to capitalisation of salaries not previously forecasted, -£22k movement due to rents previously expected but not paid, -£15k movement due to other small forecast variances.
Sub Total Customer Services				
Corporate Policy	-190 -59	-230 -46	41 -13	
		-		
Sub Total Policy and Strategy	-59	-46	-13	
Community Insight and Risk	-34	-34	1	
Sub Total Customer and Community Insight	-34	-34	1	
Head of HR Strategy		107		The movement of £81k within Head of strategy is largely due HR and Payroll Provision maximising there income; £22k additional income within HR and £24k additional income within Payroll Provision. Other positive variances include Health & Safety Agency cost and HR payroll variance as a result of delayed recruitment to vacancies.
Head of HR Operations	85	85	0	
Head of recruitment and Development	-31	-23	-8	
Sub Total People	80	169	-88	
Head of Legal Services	272	3		£214k pressure due to top of Provision needed for outstanding cases. Ove movements are mainly within Legal services, there has been a pressure throughout the year on the increase of childcare cases and the pressure to employee Lawyers (agency) in relation to the increased work, and resulting disbursements.
				Local Land Charges increase of income of £20k and positive variances
Head of Democratic Services	-472	-421	-51	against payroll forecasts throughout Democratic Services of £22k.

Appendix A3

Director	Variance Mar	Variance Feb	Change in Variance	COMMENTARY- variances over £20k
	£000	£000	£000	
Members 'costs Committee Services	-74 -126	-1 -111	-15	Variance of £56k against Members' costs (allowances and expenses) with remaining movement due to various other small differences. Movement mainly due to additional income received for Registration
Registration and Coroner Service	-33	17	-50	Services over and above previous forecast.
Sub Total Legal and Democratic Services	-433	-514	80	
Total, ACE People	-375	-403	29	
ACE Resources				
ACE Resources	117	115	2	
Programme and Performance Operations	-66	-67	2	
Programme and Performance Non- Operations Sub Total Programme and Performance	-14 -79	-14 -81	0 2	
Sub Total i Togramme and i enormance	-79	-01	2	
E Procurement & Payments	-61	-1	-59	£25k additional income received in March not previously forecasted, and £30k favourable variance against payroll and agency forecast costs.
Sub Total E Procurement & Payments	-61	-1	-59	
Head of Revenues & Benefit Chief Finance Officer Head of Financial Strategy Financial Management	17 1,625	99 40 259 -3	- <mark>23</mark> 1,366	Variance against Benefit subsidy recovery (actual recovery rate 0.5% lower than forecast) Variance against printing and stationery costs £1,080k movement due to increased Insurance Reserve to acknowledge future MMI costs. £115k extra pressure due to the balance required to top up the Insurance provision being higher than previously forecast, this had been highlighted previously in the risks and upside reports. £79k pressure due to decreased Insurance Income and £116k variance against HRA insurance premium recharges Variance against printing and stationery costs
Head of Audit	-87	-3	21	Variance against printing and stationery costs
Sub Total Finance	2,031	306	1,725	
Head of Systems (Operations) Chief IT Officer Head of Systems (Strategy & As	103 3	504 1 -148	-401 2	Largely due to costs of licenses and maintenance being overestimated (miscalculation of the effect of accruals and prepayments on contracts spanning financial years). £43k favourable variance against Agency and £36k against Software Licences Prepayments.
Sub Total ICT	-125	356	-481	
Assets Chief Assets Officer Page 8 of 11	-7	-63 -25		Movement due to £79k provision for the late notification of a debt, partly mitigated by £22k additional income from the Estates trading units.

Appendix A3

Movement between Mar outturn variance and Feb forecast variance

Director	Variance Mar	Variance Feb	Change in Variance	COMMENTARY- variances over £20k
	£000	£000	£000	
Head of Facilities, Maintenance	192	141	51	Movement primarily due to the electricty bills for Priory House dating back to 2009 that had been omitted by the supplier in error.
Sub Total Assets	161	53	108	
Total ACE Resources	2,044	747	1,297	
Debt Management	-654	-417	-237	£212k favourable variance against a contingency for Interest Payable which was not required and additional £25k Interest received. 60k movement due to lower Premature Retirement Costs than previously
Premature Retirement Costs	-260	-200	-60	forecast.
Corporate HRA Recharges	0	0	0	
Efficiencies	687	670	17	
Sub Total Corporate Costs	-227	53	-280	
Contingency	2,373	1,816	557	Corporate bad debt provision
Sub Total Contingency & Reserves	2,373	1,816	557	
Total	3,533	1,931	1,602	

Description	Opening Balance 2011/12	Increase in reserves	Directorate Spend against reserves	Our spend against other Directorates' reserves	Other Directorate Spend against reserves	Release of reserves	Proposed Closing Balance 2011/12
	£000	£000	£000		£000	£000	£000
Corporate Services							
Invest to Save, Recovery project - Legal	5		5				C
Invest to save, Recovery project HR	43		43				0
Invest to Save, Recovery project - Web development	21		21				C
Invest to Save (Customer First)	0	68					68
Invest to Save (Passenger Transport)	0	135					135
Pan Public Sector Working	0	86					86
ICT Stability	0	450					450
SAP Optimisation	0	150					150
Total Earmarked Reserves	69	889	69	0	0	0	889
Corporate Reserves							
Redundancy/Restructure Reserve	2,117	2,742	719		811		3,329
Insurance reserve	3,059	1,162	0				4,221
Elections Fund	180	0	180				0
Total Earmarked Reserves	5,356	3,904	899	0	811	0	7,550
Sustainable Communities Reserves JTU Reserve				230			
JIOKESEIVE	0	0	0	230 230	0	0	
	0	0	0	230	0	0	
Directorate use of Earmarked Reserves- TOTAL			968	230			1,198

2,800
4,000
6,800

Earmarked Reserves only Capitalisation Directive (Redundancy Reserve)-	
Capital	1,992
Transfer to Earmarked Reserves- Revenue	2,800
	4,792

Debtors Report - March 2012

Corporate Services

CUSTOMER GROUP	1 to 14 Days		15 to 30 Days		31 to 60 Days		61 to 90 Days		91 to 365 days		1 year and over		Total Debt	
	£k	%	£k	%	£k	%	£k	%	£k	%	£k	%	£k	%
Schools	581	26%	71	3%	81	4%	86	4%	7	0%	1	0%	826	36%
Bedford Borough	225	10%	57	3%	0	0%	13	1%	0	0%	12	1%	307	14%
Bedfordshire PCT	14	1%	3	0%	0	0%	0	0%	0	0%	0	0%	17	19
General debts	605	27%	196	9%	19	1%	16	1%	125	5%	156	7%	1,116	49%
TOTAL DEBT	1,426	63%	326	14%	99	4%	115	5%	131	6%	169	7%	2,266	100%